

Shropshire Council  
Legal and Democratic Services  
Shirehall  
Abbey Foregate  
Shrewsbury  
SY2 6ND

Date: 10 January 2019

**Committee:**  
**Health & Adult Social Care Overview and Scrutiny Committee**

**Date:** Monday, 20 January 2020

**Time:** 10.00 am

**Venue:** Shrewsbury Room, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND

You are requested to attend the above meeting.  
The Agenda is attached

Claire Porter  
Head of Legal and Democratic Services (Monitoring Officer)

**Members of Health & Adult Social Care Overview and Scrutiny Committee**

Karen Calder (Chair)	Tracey Huffer
Madge Shineton (Vice Chair)	Simon Jones
Roy Aldcroft	Heather Kidd
Gerald Dakin	Paul Milner
Kate Halliday	Dean Carroll
Simon Harris	Rob Gittins

Your Committee Officer is:

**Amanda Holyoak** Committee Officer

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# AGENDA

**1 Apologies for Absence**

**2 Disclosure of Pecuniary Interests**

**3 Minutes** (Pages 1 - 6)

To confirm the minutes of the meeting held on 18 November 2019, attached.

**4 Public Question Time**

To receive any questions or petitions from the public, notice of which has been given in accordance with Procedure Rule 14. The deadline for this meeting is 10.00 am on Thursday 16 January 2019.

**5 Member Question Time**

To receive any questions of which members of the Council have given notice. Deadline for notification for this meeting is 10.00 am on Thursday 16 January 2019.

**6 Public Health Outcomes Update**

To consider a report on Public Health outcomes, **TO FOLLOW**

Contact: Rachel Robinson, Director of Public Health, 01743 252003

The Chairs of the People Overview Committee, Place Overview Committee and Communities Overview Committee have been invited to attend this meeting.

**7 Work Programme** (Pages 7 - 14)

To consider current proposals for the Committee's work programme, attached.

## SHOPSHIRE COUNCIL

### HEALTH & ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

**Minutes of the meeting held on 18 November 2019**  
**10.00 am - 12.50 pm in the Shrewsbury Room, Shirehall, Abbey Foregate,**  
**Shrewsbury, Shropshire, SY2 6ND**

**Responsible Officer:** Michelle Dulson

Email: michelle.dulson@shropshire.gov.uk Tel: 01743 257719

#### **Present**

Councillor Karen Calder (Chairman)

Councillors Karen Calder, Roy Aldcroft, Gerald Dakin, Kate Halliday, Simon Harris, Tracey Huffer, Simon Jones, Heather Kidd, Paul Milner and Dean Carroll

#### **33 Apologies for Absence**

An apology for absence was received from Councillor Madge Shineton.

#### **34 Disclosure of Pecuniary Interests**

Members were reminded that they must not participate in the discussion or voting on any matter in which they had a Disclosable Pecuniary Interest and should leave the room prior to the commencement of the debate.

Councillor Roy Aldridge declared that he was a Public Governor of the West Midlands Ambulance Service.

Councillor Simon Jones declared that he was an employee of Shropshire Community Health Trust.

Councillor Tracey Huffer declared that she worked as a nurse in a doctors' practice in Ludlow.

Councillor Kate Halliday declared that she was a member of a professional body which provided services in the drug and alcohol field.

#### **35 Minutes**

##### **RESOLVED:**

That the Minutes of the meeting held on 23 September 2019 be confirmed as a correct record and signed by the Chair.

##### Matters Arising

In relation to the questions raised on the Minutes of 23 August 2019, the following responses were received:

Question 1: It was confirmed that two medical practices had written to the CCG suggesting that they were struggling with an influx of patients. The CCG had worked closely with them and the influx had been managed. It was confirmed that a new GP was due to start work in two weeks' time to support medicine management.

Question 2: It was confirmed that the number of patients being seen was not being restricted and had increased from 5 to 20 a day. No requests had been received for more than 20 patients.

Question 3: It had been confirmed by the new Accountable Officer at the CCG that the Minutes remained confidential.

Question 4: It was confirmed that practice boundary maps were available and held on GP websites.

### **36 Public Question Time**

Questions submitted by Diane Peacock in relation to the legal status of the STP and the Governance Protocols in place / the future of local healthcare had been circulated to Members. The Accountable Officer, Shropshire CCG, provided a response to these questions.

A copy of the questions and the responses provided is attached to the signed minutes and available on this Committee's pages on the Council's web site.

### **37 Member Question Time**

There were no member questions.

### **38 Future of Primary Care Provision and an Update on Primary Care Networks**

Members considered a report regarding the future of Primary Care Provision and an update on Primary Care Networks. The report provided an update on the Primary Care Strategy and the eight key areas of delivery.

The following were in attendance:

Steve Ellis, Head of Primary Care, Shropshire CCG  
Dr Julian Povey, Clinical Chair, Shropshire CCG

Mr S Ellis and Mr J Povey introduced and amplified the report. They explained that to ensure the successful delivery of the GP contract reform in line with the NHS Long Term Plan, CCGs were required to review and refresh or rewrite their Primary Care Strategies which Shropshire and Telford and Wrekin CCGs did jointly in April 2019. They then drew attention to the eight key areas of delivery set out in the report.

In the ensuing debate Mr Ellis and Mr Povey responded to questions from Members, in summary, as follows:

- In response to a query about whether the improved use of technology would provide a link between other services, not just GPs, Mr Ellis explained that this was in relation to patient access to GPs, for example Skype and video consultations which were difficult in Shropshire at the moment.
- It was reported that 20% of practices (8/40) currently provided E consults but that the target was for 75% of practices to be live by the end of March 2020 and then 100%. A list of pilot sites for E consults was requested by Members. Mr Ellis explained that E consults did not rely on a large bandwidth and he referred to an ongoing project with DMCS working on those places with poor bandwidth to enable good connectivity.
- It was confirmed that E consults were an additional route into GP surgeries and would not replace telephone calls/walk ins.
- Concern was raised that there were occasions when patients were taken into hospital but their GP had been unaware. It was confirmed that work was ongoing to improve communications between services at STP level.
- In response to a query, it was confirmed that patients' medical records would be available digitally from April 2020 with patients being able to add notes to their records coming later.
- In relation to the consolidation of sites, it was confirmed that this was not driven by the CCG but by the GP practices themselves.
- Concern was raised that GP activity would be consolidated into a smaller number of sites, as happened in High Ercall, and it was suggested that the CCG could do more to ensure that this did not happen. In response Mr Ellis confirmed that High Ercall had been a branch practice with just a GP, and, with seven patients, had only been open for two hours per week. Its closure had been discussed by the Primary Care Committee who had allowed the closure due to its very limited use.
- It was confirmed that the prevention strategy lies within Public Health as set out in the STP Long Term Plan.
- A query was raised in relation to last month's increased A&E attendance. In response, Mr Povey reported the national picture and explained that just a 1% increase would completely overwhelm the service however the increase was not due to minors but to patients who were very poorly. It was therefore confirmed that the increase in Shropshire was not out of kilter with the national picture and that people were now living longer with long term conditions.
- In response to a query, it was explained how each Primary Care Network would be funded. Mr Ellis confirmed that each GP surgery still had to deliver their care contract and that the funding for this had not changed.
- In response to concerns about whether enough GPs could be recruited, Mr Ellis informed the Committee that there were a lot of trainee GPs due to qualify in the next two years. A brief discussion ensued in relation to recruitment and retention of GPs. The Chair suggested that the Committee may wish to consider what Primary Care in Shropshire would look like in the future at its next meeting.
- The Chairman queried whether GP surgeries had bought into Primary Care Networks or did they feel that it had been forced upon them. Mr Povey explained that he was unable to answer that question at this stage but reported that 97/98% of GP practices were part of a Primary Care Network.

- In response to a query, it was confirmed that if a GP practice chose not to be part of a Primary Care Network, its patients would still be able to access services but the practice would not have a say in how those services were delivered.
- A brief discussion ensued in relation to the smoking cessation and weight management services that had been decommissioned earlier that year. Mr Ellis explained that the CCG and the Council were working through how to deliver these services as they were no longer part of GPs core contracts.
- In response to a query about key performance indicators, the Director of Public Health explained that more local measures were needed and that this would be looked at as part of the Strategy refresh.
- A brief discussion ensued in relation to mental health. Mr Ellis informed the Committee that mental health services would not be provided by Primary Care Networks but would be commissioned through the Midlands Partnership NHS Foundation Trust. It was felt that the Committee needed to look at this in the new year as it was recognised that mental health and physical health were intertwined. Mr Povey reported that mental health was dealt with across lots of areas within the Primary Care Strategy.
- Mr Ellis and Mr Povey then addressed the Appendices set out at the back of the Strategy in relation to access to primary care, workforce fit for the future, funding, technology, primary care estate, workflow/workload and finally, audit and governance arrangements.

The Chairman thanked Mr Ellis and Mr Povey for their attendance and looked forward to receiving a further update in relation to what primary care would look like in the future.

### 39 **Better Care and Improved Better Health Care Funds**

The STP Programme Manager and the Assistant Director Adult Social Care provided a report and presentation which introduced the Better Care Fund (BCF) Plan for 2019/20.

The report and presentation covered:

- Technical detail summary
- Governance
- Key priorities and summary of schemes
- 8 High Impact Model – managing transfers of care between hospital and home (refreshed for 2019/20)
- Performance – Delayed Transfers of Care
- Delayed Transfers – attributable to ASC
- Delayed Transfers – how do we compare?
- Performance – residential admissions, reablement and Non-elective admissions
- Reablement – 91 day target
- Admission to residential care – how do we compare?

The Assistant Director Adult Social Care drew attention to the recommendations contained in the report and requested that the Committee consider setting up a Task and Finish Group to look at the risk of discontinuation of the improved Better Care Fund.

During the ensuing discussion the STP Programme Manager and the Assistant Director Adult Social Care responded to questions from Members. In summary, Members noted the following:

- In response to a query the Committee were informed that the Health and Wellbeing Board had looked at the BCF Plan and had noted the risks associated with continued reliance on grant funding to pay for system initiatives to support transfers of care and admission avoidance;
- The STP Programme Manager drew attention to the technical guidance that had been published in July 2019;
- It was reported that minor updates had been made to the S75 Partnership Agreement around some lines of the budget which had been agreed by the Health and Wellbeing Board;
- Attention was then drawn to the three Key Areas of Prevention, Admission Avoidance and Delayed Transfer and system flow, along with the 8 High Impact Model and a 9<sup>th</sup> around Housing.
- More work was required around early discharge planning and having that conversation before admission to hospital rather than at the point of discharge.
- The STP Programme Manager explained each of the 8 (9) High Impact changes required to manage the transfer of care between hospital and home. It was confirmed that Housing had not yet been reviewed
- In relation to Performance – Delayed Transfers of Care, the Assistant Director Adult Social Care reported that although the previous Thursday had been the worst day for performance, Shropshire was number 1 in the Midlands and 5<sup>th</sup> out of 151 in the Country (15<sup>th</sup> in 2016) which was quite an achievement and highlighted a 99% reduction in delayed transfer of care. Members expressed their congratulations for this achievement but raised concern about whether this level was sustainable.
- Turning to Performance – residential admissions, reablement and Non-elective admissions, it was confirmed that the non-elective admissions target had not been met for two quarters and may not be achieved this year. Although a rise was being seen nationally, it was of patients who needed to be admitted.
- The target for admissions to residential care were being met.
- A brief discussion ensued in relation to the setting up of a Task and Finish Group and it was agreed for the Assistant Director Adult Social Care and the Scrutiny Officer to work up the scope outside of the meeting and bring it back to the next meeting.

**RESOLVED:**

- 1 That the report and the BCF Plan attached as Appendix A be noted.
2. That the risks associated with continued reliance on grant funding to pay for system initiatives to support transfers of care and admission avoidance be noted.
3. That a Task and Finish Group be set up to look at the risk of discontinuation of the improved Better Care Fund.

## 40 **Work Programme**

Members considered the Work Programme.

Signed ..... (Chairman)

Date: .....



**Appendix 1**  
**Overview and Scrutiny work programme 2020**  
**Health and Social Care Scrutiny Committee**

<b>Topic</b>	<b>Intended outcomes or objectives</b>	<b>What output is required?</b>	<b>Who needs to be heard from?</b>	<b>Expected impact or added value</b>	<b>Work date</b>
Delivering Public Health Outcomes	<ul style="list-style-type: none"> <li>To review the memorandums of understanding for substituted services with a specific focus on those that relate to services for Children and Young People</li> </ul>	Committee overview report	Director of Public Health		20 January 2020
Primary Care Strategy –	<ul style="list-style-type: none"> <li>Update on delivery and impact against plan February/March 2020</li> </ul>	Committee report Presentation	Director of Primary Care, Shropshire CCG		23 March 2020
BCF Task and Finish Group – TOR (March 2020)	<ul style="list-style-type: none"> <li>To receive and agree a terms of reference for a Task and Finish group.</li> </ul>	Committee Report	Assistant Director Adult Social Care		23 March 2020

## Health and Social Care Scrutiny Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
111 Review	<ul style="list-style-type: none"> <li>Scrutinise progress in delivering the new arrangements for 111 services in Shropshire.</li> <li>Understand how cross-border arrangements are working.</li> </ul>	Committee overview report  Presentation to committee	Shropshire Clinical Commissioning Group  Shropshire Community Health Trust  ShropDoc		
Mental Health  What is Mental Health and how do you navigate the system?	<ul style="list-style-type: none"> <li>Understand what Mental Health services are and how people can navigate them and access the help they or someone they care for need.</li> </ul>	Committee report  Scenario's and  Presentation to the committee	Shropshire CCG  Director of Adult Services  Midlands Partnership Foundation Trust		

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### Potential future topics

- ASC Market Stewardship – Residential, Nursing and EMI
- Homelessness
- Community Catalysts including TRIBE – Micro commissioning
- Recommissioning of Equipment Services – involvement in the developing contract following commissioning

- Shropshire's STP
- Return on investment of Prevention

### **Joint HOSC topics**

- Be 4 U (CAMHS) - Strategic Leadership
- Future Fit monitoring progress and impact
- Midwife Led Unit Review – including on the ground delivery in communities
- Cardiology
- Boarding at SaTH
- STP – scope, delivery plans and what will be transformed - have a specific single topic meeting on Care Closer to Home with STP leadership group – real planning (what will be different in the future)
- Update on Future Community Learning Disabilities Health Facilities
- Chronic Pain Services – Areas of frailty in the system – Chronic Pain Services, Primary Care Provision
- CCG Merger

## Appendix 2

### Current and proposed task and finish groups

Title	Objectives	Reporting to
Financial Strategy and Innovation and Income Generation	<ul style="list-style-type: none"><li>• To understand the process and activity stages for developing the Financial Strategy 2018/19 to 2022/23 and how these translate into the Council's annual budgets</li><li>• To consider and scrutinise the proposals and emerging plans for the whole Financial Strategy and 2019/20 budget, including how they align to the four pillars. This will be through their development and their implementation, in particular for innovation and raising income.</li><li>• To consider the alignment of the Financial Strategy and the new Corporate Plan being developed autumn 2018.</li><li>• To consider the recommendations and areas for action identified in the Corporate Peer Challenge report relating to the Financial Strategy, and how they are being addressed.</li><li>• To consider the direct and indirect impacts, including risks, of 2019/20 Budget proposals on current services and customers.</li><li>• To complete specific pieces of work to identify and work up alternatives to emerging plans, including the feasibility of any alternative proposals</li><li>• Make evidence based recommendations in relation to plans and approaches for innovation and income generation, and alternative proposals for future budget setting.</li></ul>	Performance Management Scrutiny Committee
Road casualty reduction		

Title	Objectives	Reporting to
Community Transport	<ul style="list-style-type: none"> <li>• To understand how community transport operates in Shropshire, and the demand for community transport services.</li> <li>• Identify how the community transport groups, the council, and other partners can work together to provide community transport to people in Shropshire who do not have access to public or private transport.</li> </ul>	Communities Overview Committee
Engaging Diverse Communities	<ul style="list-style-type: none"> <li>• To review and propose the scope of Place Plans including their geography and subject areas</li> <li>• To propose options to ensure Place Plans are developed from the bottom-up</li> <li>• To understand how rural enterprise features in our procurement / commissioning processes.</li> <li>• To proposed opportunities to engage with Strategic Levels within the Council and partners in Place Planning</li> <li>• To engage with Town and Parish Councils on options to reset their relationship with Shropshire Council</li> <li>• To identify appropriate and effective mechanisms to communicate with and engage with diverse communities that can be used to inform co-design and collaboration on a range of matters</li> <li>• Make evidence based recommendations</li> </ul>	Communities Overview Committee

Title	Objectives	Reporting to
Brexit	<ul style="list-style-type: none"> <li>• To consider the information brought together to develop a view for Shropshire of the possible implications of Brexit for the Shropshire economy and the achievement of the Economic Growth Strategy.</li> <li>• To identify, with the relevant officers, the key evidence and related requirements of what Shropshire would require from a future UK funding approach.</li> <li>• To make evidence based recommendations to Cabinet.</li> </ul>	Performance Management Scrutiny Committee
Section 106 and Community Infrastructure Levy	<ul style="list-style-type: none"> <li>• To understand how Shropshire Council currently uses Section 106, CIL and NHB and the impact that this has had</li> <li>• To understand how Section 106, CIL and NHB could be used in Shropshire to enable or encourage projects or initiatives for economic growth and prosperity</li> <li>• To learn from other places how they have used Section 106, CIL and NHB to enable or encourage projects or initiatives for economic growth and prosperity</li> <li>• To make evidence based recommendations on how Section 106, CIL and NHB could be used in Shropshire to enable or encourage projects or initiatives for economic growth and prosperity</li> </ul>	Performance Management Scrutiny
Climate Change	<ul style="list-style-type: none"> <li>• To review Shropshire Council's existing work to reduce its CO<sub>2</sub>e output.</li> <li>• To scrutinise existing council policy and practice and recommend policy changes that would support further carbon reduction.</li> <li>• To identify and evaluate opportunities to reduce spending and generate income by adopting low-carbon technology and practices.</li> </ul>	Place Overview Committee

Title	Objectives	Reporting to
Youth work	<ul style="list-style-type: none"> <li>• To understand different models of providing Youth Services in a place like Shropshire.</li> <li>• To review information and evidence of need and demand for youth work in Shropshire.</li> <li>• To engage with Town and Parish Councils and explore their thoughts on their role in youth work.</li> <li>• To identify opportunities to lever in additional resources to deliver youth work</li> <li>• To identify how the impact of youth work should be measured and reported</li> <li>• To make evidence based recommendations on the options for youth work in Shropshire.</li> </ul>	Communities Overview Committee
Dog fouling and dangerous dogs	<ul style="list-style-type: none"> <li>• To scrutinise how the local authority tackles               <ul style="list-style-type: none"> <li>○ dog fouling</li> <li>○ dog attacks</li> <li>○ stray dogs</li> </ul> </li> <li>• licenced dog breeding</li> </ul>	Performance Management Scrutiny Committee
Signs, banners and street furniture	<ul style="list-style-type: none"> <li>• Understand existing policies, charges and administrative arrangements</li> <li>• Scrutinise existing policy and suggest draft policy.</li> <li>• Identify opportunities to set and administer policy and licencing arrangements with town and parish councils.</li> <li>• Look at how other local authorities set and administer policy, to identify potential ways to improve arrangements in Shropshire.</li> </ul>	Place Overview Committee

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